Unit 9 Sample Dialogue 2

Student Name: _____

Role: Customer Situation- You are here to deposit your paycheck into your checking account. You also need to transfer money to your savings account.

Role: Teller Situation- Your customer would like to deposit his/her paycheck and transfer money. Help your customer with his/her request.

Vocabulary to use: check, deposit, transfer, balance, withdrawal, savings account, checking account, irregular past tense verbs (thought, went, gave)

Sample:

A: Good afternoon. How may I help you?

B: I was paid today at work. I want to deposit this check.

A: Do you want to deposit it into your checking or savings account?

B: I want to deposit it into my checking account please.

A: May I please have your account number?

B: My account number is 80271-38910.

A: Please sign the back of the check.

B: Here is the check.

A: Okay, here is your receipt. Anything else?

B: Yes, I need to transfer $200 from my checking account into my savings account.

A: Okay, I did that for you.Here is your receipt with your balance.

B: Thank you very much.

A: Have a nice day.

B: You too.